

**Wm R. Griffin, President  
Cleaning Consultant Services, Inc.**

William “Bill” Griffin has over 40 years’ experience in the cleaning industry as a cleaner, consultant, trainer and expert witness and is certified as a Registered Executive Housekeeper (REH) by the International Executive Housekeepers Association ([www.IEHA.org](http://www.IEHA.org)) and a Trainer for the Certified Surgical Suite Training Program by the American Hospital Environmental Services Association (AHE)

He is the author of the Comprehensive Custodial Training Manual, How to Sell and Price Contract Cleaning, How to Start and Operate a Successful Cleaning Business, and other books and manuals, as well as over 400 articles on cleaning, maintenance and self-employment.



He has been a regular contributor to Cleaning & Maintenance Management, Cleanfax and other industry publications and is a Master Trainer for the Cleaning Management Institute’s “Custodial Technician” and “Train the Trainer” programs ([www.cmmonline.com](http://www.cmmonline.com))

He is certified by the Institute of Inspection, Cleaning and Restoration Certification ([www.iicrc.org](http://www.iicrc.org)) as a Master Cleaner, and is an active carpet, wood, and hard-surface-flooring inspector and approved IICRC instructor and school for carpet (CCT & CMT), Stone (SMT) and Hard Floor (FCT) courses, and Wood Floor Maintenance Tech (WFMT) courses.

Griffin has extensive experience as a consultant, expert witness, speaker and seminar leader to government agencies, manufacturers, associations, and private businesses of all types and sizes throughout the world. He is an Assessor, Consultant and Instructor for the International Sanitary Supply Association’s, Cleaning Industry Management Standard (CIMS) Green Building (GB) Certification Program ([www.issa.com](http://www.issa.com)).

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